



## Site Owners Maintenance Obligations

Revision 2

### Maintenance of your outdoor gym

The guarantee of your equipment is subject to routine maintenance being carried out.

During maintenance you may require additional grips and a selection of fixings, fastenings and tools as listed below. In addition touch up paint is available. All replacements are available from The Great Outdoor Gym Company.

- Appropriate replacement grips
- Selection of appropriate security fixings
- Selection of appropriate fastenings (non-security)
- Selection of appropriate security fastening hand tools and or bits

You can purchase new parts or signage by calling your representative or emailing us on [maintenance@tgogc.com](mailto:maintenance@tgogc.com) or via Telephone No+ 44(0)1795 373301.

To validate the guarantee of the equipment TGO require the maintenance outlined below to be carried out routinely. There is a basic daily/weekly/monthly inspection to be included in maintainer's duties. It is the main quarterly inspection that must be logged via the maintenance log sheets. Records of quarterly maintenance logs must be retained for a minimum of 5 years by the site owner.

In the unlikely event of equipment either breaking or becoming defective through normal wear and tear, the site owner will need to make a warranty claim. Please ask TGO to let you have an official claim form. The warranty does not cover vandalism and is not valid unless quarterly maintenance has been completed and evidenced by the completion of the maintenance log sheets. If equipment needs to be removed, the double station equipment can be removed by the site owner and the site needs to be made safe to prevent the creation of a trip hazard.

## Subsequent Services

### 1) Site owner's responsibilities- daily/weekly/monthly {recommended}

- Wipe off any graffiti with anti-graffiti wipes
- Sweep the site and remove litter
- Clean down surfaces
- Repaint any chips that have occurred if need be with the correct paint
- Check for any damage, establish whether or not it is vandalism, and report this to the TGO with an accompanying digital photo. TGO may recommend that the facility is closed before the fault or damage is rectified. Ensure the equipment and outdoor gym site is left safe.

### 2) Site owner's responsibilities every three months (not optional)

- Use the maintenance log sheets to check over each and every piece of equipment. The Distributor and or the site owner must keep copies of maintenance logs for a minimum of 5 years from the date of purchase and produce these if required on any warranty claim. (NB: failure to carry this out each quarter will invalidate all product warranties).
- Repaint any chips that might have occurred with the correct paint.
- Lubricate joints and parts identified with suitable lubricating oil.
- Recommended oils are: ACgo, Ambersil 40 or SM4 (WD40 type water dispersants are not suitable)
- Look in detail at each item of equipment in turn, working from the top down
- & checking that all of the components are present, secure and functional.
- Check also that all plastic caps etc if fitted, are in place.
- Check chains & connectors (if fitted) are not worn.
- Where limiters are incorporated check they are functioning correctly.
- Check by shaking the whole unit for any free play to the ground mounting or foundations.
- Tighten bolts and nuts if loose and report incidents to TGO
- Look out for hazards and if necessary close down site
- Check for any damage, establish whether or not it is vandalism, and report this to TGO with an accompanying digital photo. Action this as appropriate which might include ensuring the facility is not available to use if appropriate until resolved.
- Replace bearings where necessary
- Ensure equipment is left safe



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(Registered office) 9 Quay Court, Colliers Lane, Quay, Cambridge CB25 9AU

The Great Outdoor Gym Company is a trading name of The Great Outdoor Gym Company Ltd. Incorporated in England and Wales under company no: 6041524

All spare parts are available for replacement from TGO or their suppliers.

TGO will be happy to undertake the same maintenance work at a fair charge. As a guide to what may be a fair price in those years the customer is informed that we can provide the following:

**A comprehensive 3 years maintenance and spares package for £2,800.00 + VAT.**

What you get in this package:

- 2 x MOT type gym services per year (one of which is also an annual inspection)
- Additionally, any spare parts needed replaced and fitted at any time

### **Annual inspection**

At least one independent annual inspection should be undertaken by a suitably qualified inspector preferably a Register of Play Inspectors International (RPII) Annual Inspector or equivalent.

For emergencies

Contact TGO on 01795 373301.



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